

## District Council CPA – performance information set for use in the analysis of service performance information

The proposed performance information (PI) set for use in the analysis of service performance information is supplementary to *CPA – District Council Framework from 2006 – consultation document* available at <http://www.audit-commission.gov.uk/cpa/districts/>

Description of PI	Source and reference
Time taken to determine planning applications against targets	BVPI - BV 109a,b,c and Office Deputy Prime Minister (ODPM) - including PS2 return
Satisfaction of applicants with planning service	BVPI – BV 111
Cleanliness of public places (litter and detritus)	BVPI – BV 199a - data at land-use class level is held by Department Environment Food and Rural Affairs (DEFRA) and underlies BVPI 199
Provision of kerbside recycling collection (one recyclable)	BVPI – BV 91a
Satisfaction with waste collection	BVPI – BV 90a
Satisfaction with recycling	BVPI – BV 90b
Percentage of standard planning searches carried out within 10 working days	BVPI – BV 179
Environmental health checklist	BVPI – BV 166a
Satisfaction with the cleanliness of public space	BVPI – BV 89
Recycling and composting performance	BVPI – BV 82a + 82b
Use of brown-field land for housing	BVPI – BV 106
Energy requirements of council housing	BVPI – BV 63
Tonnage of waste per head of population	BVPI – BV 84
The proportion of non-decent LA homes	BVPI – BV 184a
Percentage change over year of local authority decent homes	BVPI – BV 184b
Urgent repairs in time	HIP – BPSA section E5 (previously BV 72)
Average time for non-urgent repairs	HIP – BPSA section E6 (previously BV 73)
Percentage of responsive repairs for which local authority made and kept an appointment	BVPI – BV 185
Rent collection and arrears	BVPI – BV 66a
Average re-let times	HIP – BPSA section E3 (previously BV 68 – reintroduced as a BV 212 from 2005/06)
Average weekly management cost	HIP – BPSA section E1 (previously BV 65a)
CRE code for rented housing	BVPI – BV 164
Council homes SAP ratings	BVPI – BV 63
Overall satisfaction with housing service	BVPI – BV 74a
Satisfaction with opportunities to participate	BVPI – BV 75a
Average time in temporary accommodation – time spent in B&B	BVPI – BV 183a
Average time in temporary accommodation – time spent in hostels	BVPI – BV 183b
Repeat homelessness acceptances	HIP – section E1b
Private unfit made fit	HIP – HSSA (previously BVPI – BV 62)

Description of PI	Source and reference
Percentage of total private sector homes vacant for more than 6 months	HIP – HSSA section A1 and A7
Racial incidents with further action	BVPI – BV 175
Domestic refuge places	BVPI – BV 176
Resident satisfaction parks / open spaces	BVPI – BV 119e
Resident satisfaction sport/ leisure facilities	BVPI – BV 119a
Resident satisfaction museums / galleries	BVPI – BV 119c
Resident satisfaction theatres / concert halls	BVPI – BV 119d